

TECHNICAL SUPPORT SPECIALIST



MEDIAN SALARY

\$60,000+

JOB GROWTH

5%

DEGREE

Not Required

SKILLS

- Problem-solving
- Detail oriented
- Focused and attentive
- Learns quickly
- Strong ability to effectively adapt communication for different groups

COMMON JOB DUTIES

- Evaluate technical problems and determine cause
- Record customer-reported descriptions of technical issues
- Guide customers through problem-solving steps and offer suggestions based on experience
- Install or repair computer hardware and software
- Report major problems or customer concerns to management and team members

EXPLORE

